#### What stays the same

- Worldwide acceptance for qualified healthcare expenses
- Chip Technology
- Purchases are deducted from your Health Savings Account
- Liability protection for unauthorized purchases<sup>2</sup>

### What's improved

- **NEW** Contactless Technology
- **NEW** Mastercard ID Theft Protection™
- NEW Mastercard Global Service™

**IMPORTANT:** To prevent an interruption in Health Savings Account access, please call [] **800-631-3197** to activate your new card on **July 12, 2023.** Be sure to stay on the line to set your PIN.

#### YOUR QUESTIONS ANSWERED

• Why are you replacing my existing HSA debit card?

We've partnered with Mastercard® to improve your benefits and add contactless technology to your card at no cost to you.

• What other new benefits will I gain?

You'll gain access to Mastercard ID Theft Protection  $^{\rm m}$  and Mastercard Global Service  $^{\rm m}$  , which are described inside this brochure.  $^1$ 

- What do I need to do?
  - 1. Activate and start using your new HSA Debit Mastercard on **July 12, 2023.**
  - 2. Choose a new PIN during activation for purchases and ATM access..
  - 3. Provide your new card number to any merchants that automatically bill your existing card.

# Welcome

to your new Tech Credit Union HSA Debit Mastercard®

# Important:

Your existing Visa® HSA card is scheduled to be closed soon



Enjoy added benefits Activate and start using your new HSA Debit Mastercard on July 12, 2023



Use your existing Visa<sup>®</sup> debit card until July 12, 2023. It will stop working on that day, even though it has a valid expiration date.



Certain restrictions apply. For details, see *Guide to Benefits* posted on our website.
Certain restrictions apply. See www.mastercard.us/zero-liability for details.

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# Important:

For continued card access to your Health Savings Account plus even better cardholder benefits follow these 4 steps

## 1 Call

800-631-3197 to activate your new HSA Debit Mastercard® on **July 12, 2023.** Be sure to stay on the line to set your PIN.

### 2 Sign

the back of your new HSA Debit Mastercard.

# 3 Cut Up

and discard your existing Visa<sup>®</sup> HSA card on or after **July 12, 2023.** 

### 4 Notify Merchants

of your new card number if they automatically bill your HSA debit card.

#### Security Reminder: NEVER share your PIN with <u>anyone</u>.

Tech Credit Union will NEVER ask for your PIN. If you receive an unsolicited call, text or email asking for your PIN or other personal account information, do not respond.

You may change your PIN any time after your card has been activated by calling 1-888-886-0083.

### Your existing HSA Visa® Debit Card is scheduled to be closed soon, so don't delay...

Activate your new Tech Credit Union HSA Debit Mastercard<sup>®</sup> on <u>July 12, 2023</u> for access to these enhanced benefits!



#### **NEW!** Contactless Technology

allows Mastercard cardholders to breeze through checkout at millions of places. Look for the contactless symbol anywhere you shop.

#### **NEW!** Mastercard ID Theft Protection<sup>™</sup>

provides you with access to a number of Identity Theft resolution services, should you believe you are a victim of identity theft.<sup>1</sup>

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#### **NEW!** Mastercard Global Service<sup>™</sup>

provides assistance with a lost or stolen card. Should you need a replacement, or questions about your card's benefits, insurances and promotions, our expert agents are here to assist you wherever you are in the world and at any time..<sup>1</sup>

#### Zero Liability

means that in the event that your card is used to make unauthorized purchases—whether made in a store, by phone, or online—you won't be held liable.<sup>2</sup>

# Chip Technology

improves the global usability and security of your card as more merchants at home and abroad switch to advanced chip card terminals.



